

## RV Rentals on the Central Coast Agreement

# RV Rentals on the Central Coast

NOT A RESERVATION CONFIRMATION

### (aka RVRCC) RV Rental Agreement

Last updated: Dec 1 2024

Please read this RV Rental Agreement carefully before consummating the rental of the RV.

If you accept or agree to these Terms on behalf of a company or other legal entity, you represent and warrant that you have the authority to bind that company or other legal entity to these Terms and, in such event, “you” and “your” will refer and apply to that company or other legal entity. Rental services are limited to those persons who are twenty-five (25) years of age and older in accordance with state and federal laws. By renting the RV, you warrant you are the requisite minimum age, and that you have the right, authority, and capacity to agree to and abide by these Terms.

#### Additional Definitions

“We”, “our” or “us” means RVRCC.

“Authorized Driver” means the Renter and each driver listed on this contract who is permitted to drive the RV. Each Authorized Driver must have a valid driver’s license, hold the applicable and appropriate vehicle insurance and be at least twenty-five (25) years of age.

“Charges” means the fees and charges that are incurred under these Terms.

“Rental Period” means the period between the time you take possession of the RV until the RV is either returned to or recovered by us and checked in by us.

Initials

#### Reservation Deposit:

A \$100.00 deposit is due at the booking of every booking. This amount will go towards your final payment. It is not refundable if your reservation is cancelled 7 days before your booking.

Initials

#### Credit Card Security Authorization Form:

Before your booking, RVRCC must have a CC Authorization form on file. This means you give us a valid CC and drivers license in the case any damage occurs. We will not hold the card or charge it unless necessary. Please help us to avoid using the CC by taking great care of the unit while in your possession.

#### Additional Fees: (Only if necessary)

- \$75.00 fee if unit is not cleaned prior to being dropped off/picked up. This includes but not limited to: dirty dishes, dirty toilet, trash left behind, excess amount of mud/sand in/on unit. Unit needs to have all dishes cleaned/put away, toilets need to be cleaned, and the floors need to be swept out. Trash must be removed from the units to avoid additional charges.
- \$1800.00 fee if the awning is damaged while the RV is in your possession. Awning may be used at campgrounds with prior permission from RVRCC. **You must receive permission in order to use the awnings.** Any damage to the awning is 100% the customer's responsibility, financially and otherwise. Awning must be brought in at night, when away from the unit for any amount of time and in severe wind and weather.
- \$450.00 fee if stabilizer jack that is damaged while the RV is in your possession. Do not adjust the trailer level yourself.

#### Generators:

Starting in 2025 2-night rentals will not automatically come with a generator. A small generator is included for



3+ night rentals to charge the batteries/cell phones w/ 2 hrs max per day. It will not run any appliances. A 3500w generator is available for an additional rental charge for full 110v outlet power/appliance. Without a generator the rig is only run on 12v battery power. Cell phone charging is not an option without a generator. AC is not permitted to run on any generator. Generators are never to be put in mud or weeds. Always keep generator in a safe area like gravel or mowed grass to prevent a fire hazard.

**Propane:**

We supply propane tanks per trailer based on the length of your rental for normal usage. Example: 2-3 nights needs 1 full tank. If you run out of propane, it is your responsibility to fill it up. If your usage is above normal, you will need to fill up mid-trip.

Initials

**Payment & Fees:**

Cash, Venmo, Apple Pay, or credit/debit card is accepted for the rental payment. All charges must be paid in full 48 hours before delivery up of the RV or cash paid at delivery but you must be present at delivery. A 3% credit card transaction fee is charged for any credit card transactions on our website.

**Damage Reporting & Discovery:**

Please advise us when an item is damaged in our units. The renter is responsible for any damage/repair costs. This includes the parts cost, the labor cost, and employee drive time. We will NOT respond to any RV issues after 5pm. Any issues will be addressed the following day after 10am. RVRCC has up to 15 days from the return of the unit to inspect the unit for damages and contact the customer. The credit card can be charged up to 15 days if any damage or issues are discovered.

**Cancellation Policy:**

If you cancel the reservation (10) days before the rental date, you will receive a full refund. If you cancel (9) days or less before your rental date, your deposit is not refundable. NO EXCEPTIONS.

Initials

**Check-in/Check-out or Pick Up times:**

The units are delivered/setup between 2-4pm. Check out is as early as 10am for trailers.

**Cleaning Charges:**

- \$75.00 Basic mess
- \$250.00 Pet Odors/Mess
- \$500.00 Smoke Odors
- \$25.00 Lost Keys (\$75 service fee if we are called out to unlock a unit.)

**General Information:**

- **No smoking** is allowed in any rental units. Any smoke odors in the returned rental units will result in additional fees.
- **Cooking in the unit:** Food, grease or debris is never to be put down the kitchen sink or down any drain.
- **RV Toilet:** Only human waste and a reasonable amount of special RV toilet paper goes in the RV toilet.
- **No pets** are allowed in rental units unless prior arrangements have been made. Any pet odors in the returned rental units will result in additional fees.
- **No Ladder/Roof Access:** Some rental units are equipped with rear ladders. These are not for customer user. There is no reason any customer should be on the roof of the unit. Activity on the roof of the unit is prohibited.

**Dry Camping:** Please note that when dry camping (no hookups), the batteries may not last more than eight (8) hours without a generator. Without direct power, the outlets will not work, and the refrigerator may not get as cold as it does when running off electricity. The units have freshwater tanks between 30-40 gallons. It is the renter’s responsibility to refill the freshwater if they run out while camping. The water pressure may be low when dry camping. Without direct water flow, the units may have low water pressure. A 40 gl tank will probably run out in under 15 minutes of usage at full water pressure. Conserve your water by using the



campground bathrooms & showers or using paper plates.

**Release of Liability**

Customers will hold Lessor harmless from any and all fines, forfeitures and penalties incurred during the rental period caused directly or indirectly by negligence, misuse or carelessness. Customer further agrees to indemnify and hold harmless the Lessor from and against any and all claims for loss of, or damage to property, or injury to person, including death, resulting from the use, operation or possession of the rented unit. Unless prohibited by law, you release us from *any* liability for consequential, special or punitive damages in connection with this rental or the reservation of a vehicle.

I and those I bring in contact with the unit in which I rented from RV Rentals on the Central Coast shall hold harmless, other client owners. RV Rentals on the Central Coast and its authorized agents and employees from and against all loss, bodily injury, damages and expenses. including legal expenses, of any kind arising from my rental unit during my possession extending to such time my use is finalized and cleared by RV Rentals on the Central Coast, (including without limitations, latent and other defects whether or not discoverable by me or RV Rentals on the Central Coast). This indemnity shall continue in effect at all times despite the return of the rental in before or after expiration of the contract terms whether by my formal request, RV Rentals on the Central Coast or otherwise. It is agreed and understood that I may control the defense of any such claim.

By signing below, you acknowledge that you have been given an opportunity to read the terms of this Agreement before being asked to sign. Your signature permits us to process a credit voucher in your name for all rental charges due under this Agreement. Signature acknowledges that renter has read and agrees to the above policies, terms and conditions.

X

X



Signed By James Borland  
Signed On: February 6, 2025



# Signature Certificate

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**Audit**

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